



TENDER DOCUMENTS

Data Centre Softwares

NUTECH/SCM/DC Softwares -2019/TD-063

NATIONAL UNIVERSITY OF TECHNOLOGY

TENDER NOTICE

National University of Technology (NUTECH) NUTECH/SCM/DC Softwares -2019/TD-063

Sealed bids are invited from Government / FBR Registered Firms for the procurement of software for NUTECH IT Office and Data Centre

1. Tender documents containing terms & conditions and detailed specifications of items can be downloaded from NUTECH website "<https://nutech.edu.pk/d-p.php>" w.e f **29 April 2019**.
2. Quotations shall be submitted as per requirement of the tender documents.
3. Bidders will be required to submit bank draft/PO equal to 5% of quoted value as Bid Bond in favor of National University of Technology (NUTECH).
4. Sealed bids with detailed specification should reach on the following address latest by **0930 hours on 15 May 2019**. Late submission will not be entertained.
5. Bids will be opened at **1000 hours on 15 May 2019 at SCM Office**.
6. Project is to be completed in 15 days from the date of award of contract.
7. Submit Rs 1500/- as Tender fee in favour of NUTECH HBL account: **NUTECH Tendering and contracts, 5037- 7000210755**. Please attach bank receipt with technical offer. Offers will not be entertained without payment of processing fee.

**Deputy Director (Supply Chain Management Office)
NATIONAL UNIVERSITY OF TECHNOLOGY (NUTECH) UPROAD,SECI-12,
ISLAMABAD
Tel: 0092-51-5476768, Ext: 178**



NATIONAL UNIVERSITY OF TECHNOLOGY

SUPPLY CHAIN MANAGEMENT OFFICE

INVITATION TO TENDER

Submission Date/Time 15 May 2019 at 0930 hours

1. NUTECH desires to procure the list of item(s)/Store(s) as per **Annexure-A**. Interested bidders are requested to send their bids through courier or deliver at NUTECH under two separate sealed envelopes (placed together in third envelope), marked clearly, "**Technical Offer**" and "**Commercial Offer**", respectively to the undersigned, latest by or before above mentioned due date. If due to any unforeseen circumstances, NUTECH establishment remains closed, then the last date of submission will be extended to next working day.
2. Please also note that Technical Offer should contain only Annexes-A & B duly filled in (supported with relevant technical literature /details/ catalogues etc) and receipt of tender processing fee. Commercial Offer will contain Annexure-C and bid bond (Dully mentioned and placed in separate envelop). Please ensure no space is left blank in the annexes.
3. Following must be noted for this IT (Invitation to Tender):-
 - a. 2 x copies of technical offer are to be provided.
 - b. Annexes A, B and C must be signed and stamped. Attach only relevant documents.
 - c. Please complete all document as per given format. Do not use your format or letter head. Offer may be rejected if given format is not followed.
 - d. Validity of offer will be 90 days.
 - e. Delivery period will be 15 days from the date of award of contract.
 - f. The firm should provide point to point acceptance of each clause of IT and special instructions attached with IT.
 - g. Quote firm will render a certificate with technical offer that firm is neither defaulter nor blacklisted by any Government / semi Government organization directly or indirectly.
 - h. Tender(s) must be accompanied with a Bid Bond in agreement of faithful compliance of the conditions of Contract/Purchase Order. This amount will be equivalent to 5% of the total quoted value. In case of non-acceptance of any offer, the Bid Bond will be returned to the bidder by fastest possible means. The Bid Bond amount submitted by the successful bidder

will however be refunded on effective termination of Contract/ Purchase Order. (The Bid Bond will be forfeited in case of default by the bidder from his commitments made through his offer). Submission of Bid Bond is mandatory; otherwise your offer will be rejected.

i. Rates should be quoted on Free Delivery basis at NUTECH Islamabad.

4. We reserve the rights to accept or reject any or all tenders as a whole or in part without assigning any reason whatsoever. The decision in this regard will be firm, final and binding on all bidders.

DD (Supply Chain Management)



NATIONAL UNIVERSITY OF TECHNOLOGY

SUPPLY CHAIN MANAGEMENT OFFICE

TECHNICAL OFFER

Annex A

User Reference No **NUTECH/SCM/DC Softwares -2019/TD-063**

Date: **29-04-2019**

Technical Specification

Ser	Items	Description	Country of Origin	A/U	Qty Req	Bidder Compliance		Tech Scrutiny to be done by user	
						Yes	No	Accepted	Rejected
								Reason of Rejection	
1	<u>VMware Virtualization Platform</u>	Latest VMware Software defined data centre solution. Firm will be responsible to make NUTECH as VMware authorized academy.	USA	No	1x vCenter Standard				
					20x vsphere enterprise plus				
2	<u>Veeam Availability Suite</u>	Latest Veeam Availability suite for Data Centre	USA	Licenses	10 Enterprise Licenses				
3	<u>Microfocus helpdesk software</u>	Microfocus helpdesk software with perpetual license.	USA	Licenses	10 Licenses				
4	<u>Network Monitoring Solution</u>	Service Assurance, Configure and execute service monitors, performance management, event-driven, critical service, path outage, typology discovery, supports layer 2 and layer 3, network topologies, dashboard components and	USA	No	For 1000 nodes				

	customization, surveillance view, alarms and notifications, node status, resource graph viewer, service heat maps, graph visualization, geographical map, grafana support, elasticsearch forwarder,, easy integration, service hierarchy, root cause and impact analysis, solution must support per node, per interface and per volume. Training and Certification of IT Staff						
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Special Instructions	
Trainings & Certifications	a. Training & Certifications of IT Staff will be provide by firm within quoted prices.
Installation/Commissioning	b. Installation of the software's will be carried out by OEM/ Firm/ Supplier representative. c. Any special requirement for installation and operation must be specified in the offer by the supplier, if applicable.
Support Services	a. Supplier to have technical support assistance against each software based on number of years for which its license has been purchased
Licenses Period	a. Firm will provide License for 3 Years.
Publications	Supplier will provide a set of handouts for training on operation and maintenance of the software Operational manual Qty 01 with software and additional Qty 02 for record purpose and should consist of following sections <ol style="list-style-type: none"> 1. Description/Operation <ol style="list-style-type: none"> a) Description 2. Servicing <ol style="list-style-type: none"> a) Maintenance Operations b) Update Management c) Removal / Installation procedure 3. Trouble shooting guide

Firm Name _____ Signature _____ Name _____ Designation _____



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE

TECHNICAL OFFER

Annex B

User Reference No **NUTECH/SCM/DC Softwares -2019/TD-063**

Date: **29-04-2019**

Please fill in the following essential parameters:

1. Validity of Offer: _____ Days (Should not be less than 90 days)
2. Delivery Period: _____ Days (After Placement of order)
3. Country of Origin: _____

General

GST No: _____ (Please enclose copy)

NTN/CNIC: _____ (if exempted, please provide valid exemption certificate)

Payment Terms:

1. 50 % advance payment (Against valid bank Guarantee)
2. 50% Payment after delivery, installation /commissioning, user satisfaction certificate

Details of Payment Recipient

(1) Name/Title: _____

(2) Address: _____

Signature: _____

Official Seal: _____

Name: _____

Designation: _____



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE

FINANCIAL OFFER

Annex C

User Reference No **NUTECH/SCM/DC Softwares -2019/TD-063**

Date: **29-04-2019**

Ser	Items	Description	A/U	Qty Req	Unit Price (Rs) (Incl all taxes)	Total amount for total qty (Rs) (Incl all taxes)
1	<u>VMware Virtualization Platform</u>	Latest VMware Software defined data centre solution. Firm will be responsible to make NUTECH as VMware authorized academy.	No	1x vCenter Standard		
				20x vsphere enterprise plus		
2	<u>Veeam Availability Suite</u>	Latest Veeam Availability suite for Data Centre	License	10 Enterprise Licenses		
3	<u>Microfocus helpdesk software</u>	Microfocus helpdesk software with perpetual license.	License	10 Licenses		
4	<u>Network Monitoring Solution</u>	Service Assurance, Configure and execute service monitors, performance management, event-driven, critical service, path outage, typology discovery, supports layer 2 and layer 3,	No	For 1000 nodes		

		network topologies, dashboard components and customization, surveillance view, alarms and notifications, node status, resource graph viewer, service heat maps, graph visualization, geographical map, grafana support, elasticsearch forwarder,, easy integration, service hierarchy, root cause and impact analysis, solution must support per node, per interface and per volume. Training and Certification of IT Staff				
Total						

Bid Bond Ref _____ GST _____

Total Gross Value _____

*Bid Bond to be attached with Annex C. Copy of Bid Bond be attached with

**Technical offer without showing its value. Exposure of bid bond may result in rejection of offer.

Firm Name _____ Signature _____ Name _____ Designation _____
